

# Frequently Asked Questions

A lot of questions can be raised about hiring a campervan. We've compiled some of the most common questions here, in order to make your holiday as hassle free as possible.

## General Questions

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## General Questions

### **Who Can Drive a Camper?**

Anyone over 21 years of age with a valid driver license. Drivers must be 18 years and over for the Breezer vehicle.

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### **What is the minimum rental period?**

The minimum rental period is 5 days. Minimum rental period is subject to change during peak periods.

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### **What if something happens?**

Any repair up to \$100 can be fixed and you will be reimbursed when you return. For amounts over \$100 call our Auckland Branch on 0800 422 267 or call into any of our branches. Provided the renter was not directly responsible for the damage. Receipts must be submitted for any repair.

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### **What if we have an accident?**

Any accident must be reported within 24 hours. An accident report has to be completed as soon as possible. It is important to note that you are liable for all damage costs as a result of any accident, up to the applicable excess. The applicable excess will be processed at the time of an accident. Remember, if you have an accident, regardless of who is at fault, you have to pay the applicable excess. Contact our Auckland branch on (09) 275 0200.

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### **What do we do to increase the fun?**

Well, if you are having that good a time, subject to availability you can extend your rental with one quick call to a branch or our main New Zealand tollfree number 0800 422 267.

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### **What do we do when the adventure is over?**

All you have to do is fill up the gas and fuel, tidy up the campervan and be back at the branch by 5.00pm

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### **Can the vehicles accommodate child / booster seats?**

Yes our vehicles can accommodate child seats.

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### **Do multiple vehicle rentals give any discounts?**

Rentals can be combined to qualify the renter for a longer term rental rate. Note: It is possible to combine Australian and New Zealand rentals to qualify under the multiple rental rate. Total insurances paid cannot be combined for Australian and New Zealand hires.

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### **Do we pay Good and Services Tax?**

Goods and Services tax is included in the daily gross rental rate of your vehicle hire.